



Apple iPad Help

Tips



Presentation by **Rodney Border**
Using content from [apple.com](https://support.apple.com/)
<https://support.apple.com/>

GUARDRAIL
Tutorials

HELP - 2022

A brief overview

Help is at hand. Almost all the help you need for learning to use the iPad and solving problems that come up is available on the Support area of the Apple website (**support.apple.com**)

There are also many other resources such as that on YouTube and other social media platforms and online discussion forums.

Let's just deal with some of the main ones.



The Apple Support app on your iPad.
Integrates with the support.apple.com website



YouTube
There are many 'youtubers' who provide tutorials and useful information, including the Apple Support channel



The Tips app on your iPad
Visual guides for discovering and utilising features of the iPad and iPad OS. Very easy to follow

The Apple Support App

Introduction



The app integrates a number of services together in a convenient location.

Previously the Apple Support app icon only provided a link to the Apple website's Support page. Now it provides links to a number of different services and also includes help for other devices linked through your Apple account.

The main problem to resolve is usually a forgotten password. This normally requires a password reset (*illustrated here*).

Products

My Devices



For this device



iPad Pro 9.7\"

This iPad Pro
[Device Details](#)

Topics

- Repairs & Physical Damage >
- Device Performance >
- Subscriptions & Purchases >
- Apple Store Shopping >
- Passwords & Security >
- Update, Backup & Restore >
- More >

Reset Apple ID password



Reset Your Password

You can change or reset the password for your Apple ID account by providing some information.

[Get Started](#)

Articles

[Show All](#)



If you forgot your Apple ID password >

Use these steps to reset it and regain access to your account.



How to use account recovery when you can't reset your Apple ID password >

If you use two-factor authentication and can't sign in or reset your password, you

Apple Support Webpage

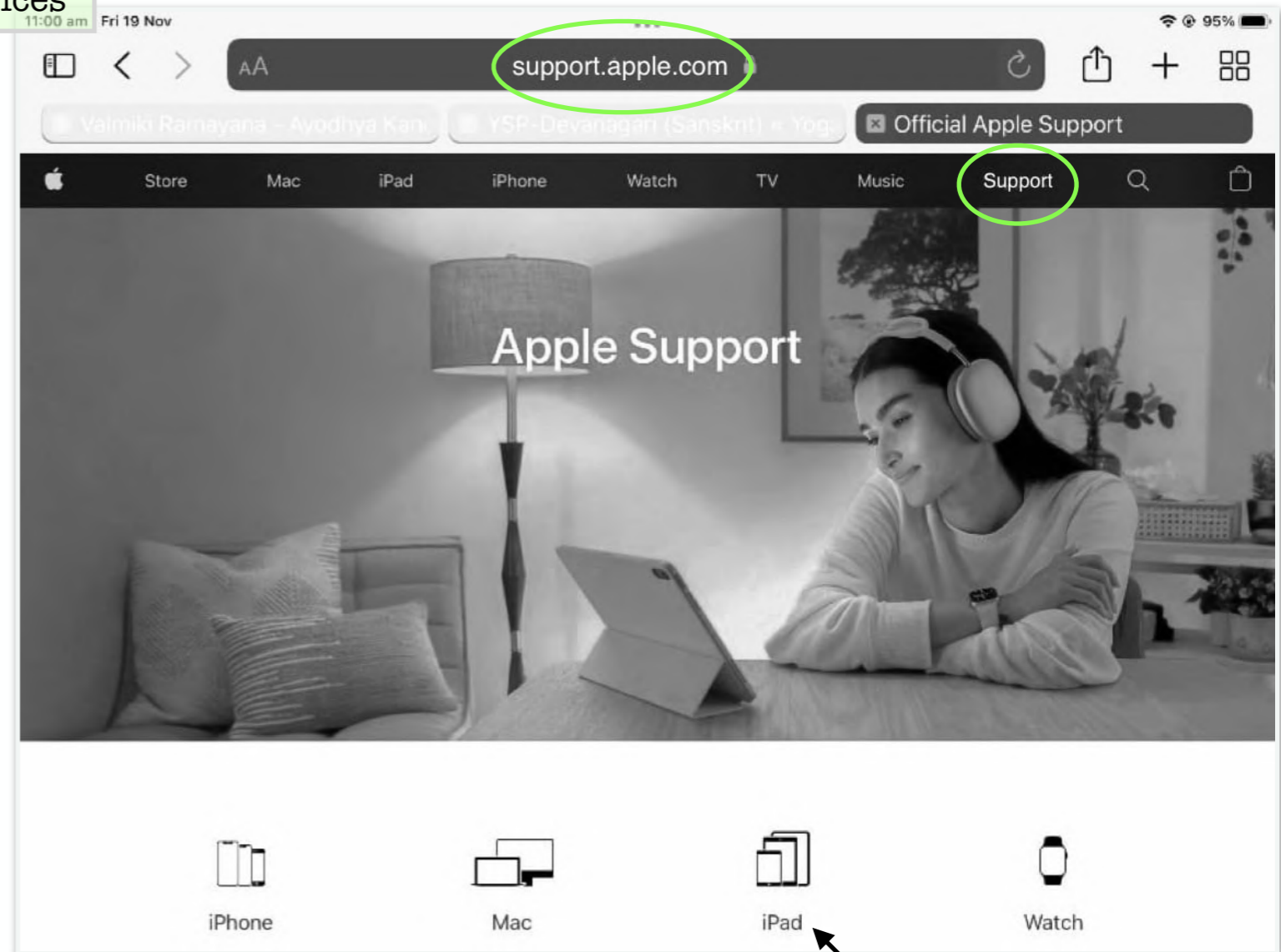
A brief introduction

The web site integrates important services

When you go to apple.com in your web browser and click on the **Support** link in the navigation bar, the **Apple Support** webpage will open. You can click on any of the options displayed, such as iPhone, Mac, iPad or Watch etc. Beneath these options, you will also see three other options:

- Forgot Apple ID or password
- Apple Repair
- Billing and subscriptions

This is another way of accessing some of the same resources illustrated in the previous screen regarding the **Apple Support** app on your iPad.



Resolve Apple ID or password issues, such as resetting a password

Find a local repair shop

Manage billing, subscription or credit cards

Click 'iPad' for help specific to the iPad



Apple Support - iPad

A deeper dive



When you select the 'iPad' option on the **Support** page it will open the <https://support.apple.com/ipad> web page. You will see a link to more information about the latest version of **iPad OS**, as well as the following options:

- Getting started with iPad
 - Back up your data
 - Set up your iPad
 - Charge the battery
- Do more with iPad
 - Use FaceTime
 - Use Live Text or Visual Look Up
 - Multitasking on your iPad
 - Use Widgets
 - Get to know Apple Pencil
 - Use your Magic Keyboard
- Virtual Sessions with Today at Apple
- Get AppleCare+ for iPad
- Resources
 - iPad User Guide
 - iPad Tech Specs

The iPad User Guide link opens the web-based guide for using the iPad. Within the Books app on your iPad, you can download an ebook version of the guide to store on your iPad within the Books app.

iPad User Guide

Everything you need to know about iPad

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YouTube Channels

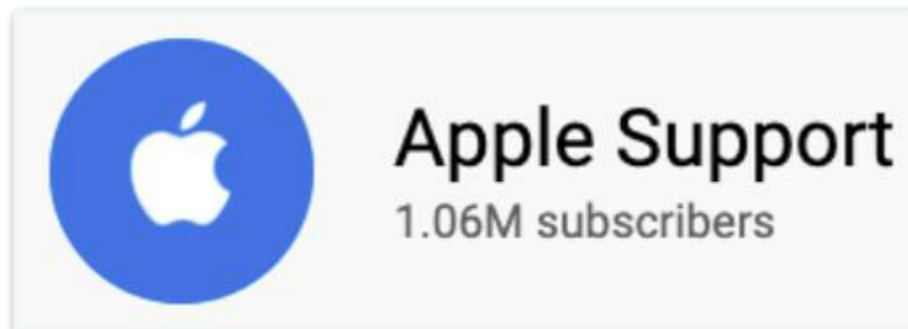
Youtubers can help



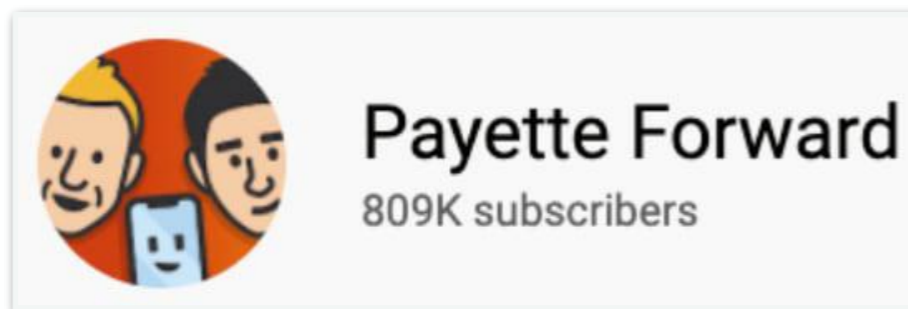
Access YouTube.com in your web browser

There are many YouTube channels dealing with various topics relating to the iPad and iPhone. Many of these are mainly focussed on product reviews and Operating System upgrades (such as iPad OS).

Apple has its own YouTube channel called Apple Support which covers all Apple products. You may find some useful help on this channel.



This channel provides helpful video tutorials on a range of Apple devices, not just the iPad and iPhone.



David and David (Apple support experts) provide regular, usually daily clips on Apple devices. They mostly cover the iPhone, and often the iPad.



Use the **Search** box on YouTube to find useful content. Be careful with terminology: 'garbage in = garbage out'

iPad Tips App

Right at hand



Tips is a native iPad OS app

Collections

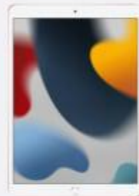
Photography

1 tip



15

What's New
in iPadOS 15
10 tips



Welcome to iPad
Get to know
your iPad
7 tips



Essentials
Must-know features
you'll love
10 tips



Genius Picks
Favourites from
our experts
6 tips



Siri
Do more with Siri
3 tips

Tips has many useful tips and tricks. These are graphically illustrated making them really easy to follow. Also included is a rundown of the new features in the latest version of iPad OS. These are updated regularly. By following through and trying the tips you find useful, helps you to become proficient in the use of the iPad. For example, practising the Apple Pencil tips is a good way to discover and make the most out of all of the features of the device.

Summary

iPad Help - 2021



Covered:

- Apple Support app
- Apple Support webpage
- YouTube channels
- Tips app on the iPad



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